LABORATOIRE
VIVALIGNE

RETURN FORM

CONDITIONS FOR PRODUCT RETURNS / EXCHANGES

1 - Right of Withdrawal

You have 14 days from the date of receipt of the product (or the last product in the case of multiple deliveries) to withdraw from your purchase without having to provide any reason. To exercise this right, you may complete this withdrawal form, available for download at https://vivaligne/conditions-generales-de-vente/, and send it by email to contact@vivaligne.com or by post.
Following your withdrawal, you have a further 14 days to return the product(s) for which you wish to receive a refund, together with this completed form. The direct costs of returning the products are borne by the consumer.VIVALIGNE will issue a refund within 14 days of receiving the returned products, using the original payment method.

2 - Non-Conformity

In accordance with our General Terms and Conditions of Sale, in the event of any defect or irregularity affecting the parcel or product(s), the consumer may return the product(s) within 14 days of receiving the order, together with this completed form, to obtain a replacement free of charge.

INFORMATION ABOUT YOUR ORDER

You can find all the details of your order on the invoice included in your parcel.

Last Name:
First Name:
Order Date:
Order Number:
Address:

DETAILS OF RETURNED PRODUCTS

Product Name	Quantity	Reason for Return (excluding withdrawal). Please provide details in the event of non-conformity.

RETURN ADDRESS

Vivaligne
60 impasse Antoine Saporta
Euromédecine II
34790 Grabels, France